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before it stopped being a subsidiary.

### **Markel employer helpline**

This is available to all policyholders who have purchased this section of cover, and provides access to a dedicated team of specialist employment law solicitors. This assistance could help prevent a claim under this section of your policy, and is available in relation to a wide range of employment law disputes, such as:

- disciplinary and grievance procedures
- recruitment and dismissals
- unlawful discrimination, including disputes concerning equality of terms
- redundancy
- TUPE (the employer helpline must be used whenever TUPE issues occur).

### **How to access the Markel employer helpline**

**Telephone:** 0845 230 0110

(available Monday – Friday, 9.00am – 5.30pm)

Email: [markelhelpline@lhs-solicitors.com](mailto:markelhelpline@lhs-solicitors.com)

Information required:

- policyholder name
- policy number
- contact details
- brief details as to the nature of the problem or the advice being sought.

### **Public relations response service**

This is available to all policyholders who have purchased this section of cover, and provides access to the specialist public relations organisation, The Counsel House, to help manage certain situations such as

- allegations of fraud
- serious injury to employees or members of the public
- dismissal or resignations of members of your board of directors
- official investigations into your affairs as it is likely that this could attract unwanted media attention.

### **How to access the public relations response service**

**Telephone:** 0345 226 226

(24 hours, all year round)

Email: [info@thecounselhouse.com](mailto:info@thecounselhouse.com)

Information required:

- policyholder name
- policy number
- contact details
- brief details as to the nature of the problem or the advice being sought.